

W-02518A-16-0179

ORIGINAL

Arizona Corporation Commission
Utilities Complaint Form



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Investigator: Michael Buck Phone: <<< REDACTED >>> Opinion Date: 6/13/2016
Opinion Number: 2016 - 132245 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 6/13/2016 2:14 PM

First Name: Delores Last Name: Klose Account Name: Delores Klose
Address: <<< REDACTED >>>
City: Quartzsite State: AZ Zip Code: 85346

Company: Q Mountain Mobile Home Park Division: Water

Nature Of Opinion

Docket Number: W-02518A-16-0179

Docket Position: Against

I would like to express my concern over this proposed rate hike. Although the two pages of numbers mailed to homeowners by the Association only managed to confuse me, it seems to say that my water bill, at least the service charge portion, would increase by a whopping 83.3%. This after having had a hike improved (ACC Decision No. 76405) only two years ago, which will increase annually for the next two years.

I am an 81 year old widow living on a fixed income (Social Security), as is my 76 year old sister who is also a year-round resident in this subdivision. Approval of the requested rate hike would definitely have a negative impact on both my sister's and my own lifestyle...not QUITE to the point of having to choose between water and groceries, but heading that way. Besides, the water is not drinkable and we only use it for showers and laundry.

This board has already raised the Association dues also. Most of the residents in this association are retired people and Snowbirds, which of course means that they would probably have double the costs of home ownership. I cannot speak for them, but I do wonder why the Board is pushing for this hike while a large proportion of Association members is not here.

Thank you for your consideration.

Dolores Klose Judith Morris

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Quartzsite AZ 85346 Quartzsite AZ 85346

Arizona Corporation Commission

DOCKETED

JUN 14 2016

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Date: 6/13/2016 Analyst: Michael Buck Investigation Submitted By: Telephone Type: Investigation

Entered into the record and docketed. Closed.

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